



Leading yourself

This applies to everyone in ACTAS

ACTAS LEADERSHIP CAPABILITIES AND BEHAVIOURS

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Leading Professionally with Integrity	Leading Change	Engaging and Inspiring	Enhancing Performance and Achieving Outcomes	
 Respecting privacy and confidentialities Acting with integrity and professionalism Being conscientious of your uniform, vehicle and equipment Demonstrating moral courage Working and collaborating with other agencies and stakeholders Displaying the values and behaviours required of the ACTPS 	 Being resilient Being positive, open and ready for change Questioning the status quo Contributing ideas and solutions Suggesting and proposing change and improvements Learning continually including from successes, mistakes and failings 	 Being of service to the consumer and all members of ACTAS Being trustworthy Being aware of your strengths and weaknesses Demonstrating empathy Taking a principled stand when ACTPS values are challenged Stepping up to responsibilities Following as well as leading when appropriate 	 Understanding the expectations of your role Exercising self-control Owning and being accountable for your performance, actions, decisions and outcomes Seeking and accepting constructive feedback Being flexible and adaptive in approach Being autonomous and self-directed within the expectations of your role Providing assurance to your supervisors 	

ACT AMBULANCE SERVICE LEADERSHIP FRAMEWORK

cont.





Leading yourpeers

This applies to everyone in ACTAS

ACTAS LEADERSHIP CAPABILITIES AND BEHAVIOURS

Leading Professionally with Integrity	Leading Change	Engaging and Inspiring	Enhancing Performance and Achieving Outcomes
 Having honest, constructive and respectful conversations Displaying a positive attitude towards the organisation while working for improvements 	 Valuing and respecting different views and perspectives Supporting others to make informed decisions Supporting others through change Supporting your peers through failure 	 Being a positive example and role model Having respectful relationships in and across organisational boundaries 	 Supporting your peers to perform successfully Addressing unsatisfactory performance in a timely manner Sharing knowledge and expertise

ACT AMBULANCE SERVICE LEADERSHIP FRAMEWORK

cont.





Leading teams and functions

This applies to all ACTAS staff, but especially DOs, TDOs, CCOs, Managers, General Managers and the Chief Officer

ACTAS LEADERSHIP CAPABILITIES AND BEHAVIOURS

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Leading Professionally with Integrity	Leading Change	Engaging and Inspiring	Enhancing Performance and Achieving Outcomes	
 Leading adaptively depending on the circumstance Building a trusting and respectful work environment Leading in an inclusive manner Upholding the values and behaviours required of the ACTPS 	 Influencing and communicating effectively Promoting a safe environment to learn from Being open to and supporting good ideas for change, innovation and improvement Initiating positive change and innovation Taking and managing calculated risks 	 Being fair and consistent Being forward looking Seeking and inviting input, participation and involvement Listening and asking questions to build workable solutions Mentoring and coaching people Optimising and utilising the strengths of the team 	 Articulating purpose, setting direction and expectations Planning effectively Managing, developing and influencing performance effectively Developing people and teams Providing timely and constructive feedback Removing barriers to performance Using valid evidence and data to make informed decisions Showing confidence in your people 	

ACT AMBULANCE SERVICE LEADERSHIP FRAMEWORK

cont.





Leading the Service

This applies to all ACTAS staff, but especially General Managers and the Chief Officer

ACTAS LEADERSHIP CAPABILITIES AND BEHAVIOURS					
Leading Professionally with Integrity	Leading Change	Engaging and Inspiring	Enhancing Performance and Achieving Outcomes		
 Promoting the values and behaviours required of the ACTPS Leading, managing and working with stakeholders effectively Being transparent about decisions, issues and performance 	 Driving transformation, change and improvements to better the Service Explaining, advocating and modelling for necessary change and transformation 	 Building a unified purpose, shared vision and direction Being visible to employees and stakeholders Vocalising support for ACTAS and its people Being accountable and responsible for decisions and actions 	 Being politically astute Thinking strategically and for the longer term Focusing on the system within which ACTAS operates Being operationally aware Building interoperability with other ESA agencies 		